



Diane Bradley  
Employee & Labor Relations  
Assistant Vice President  
Human Resources

December 15, 2009

Mr. Ralph V. Maly Jr., Vice President  
Communications Workers of America  
501 Third Street NW  
2<sup>nd</sup> Floor  
Washington, DC 20001

Dear Ralph,

This is to advise you that Worldwide Customer Service, AT&T Consumer Markets, Operations, Shared Services and Corporate Affairs will be offering a VTP on December 15, 2009. The attached file will list the titles, locations and cap information. This VTP information is preliminary and not all-inclusive.

Regards,

***Diane Bradley***

cc: L. J. Smith

Shared Services (SS)  
Appendix A 12-15-2009 VTP Offer

| <b>FAR</b> | <b>BU</b> | <b>GCA</b> | <b>CITY</b> | <b>STATE</b> | <b>JOB TITLE</b>   | <b>JOB TITLE CODE</b> | <b>FULL TIME/<br/>PART TIME</b> | <b>CAP</b> |
|------------|-----------|------------|-------------|--------------|--------------------|-----------------------|---------------------------------|------------|
| 1          | SS        | 82         | Morristown  | NJ           | Graphic Specialist | 0200                  | F                               | 1          |

Operations (ND)  
Appendix A 12-15-2009 VTP Offer

| <b>FAR</b> | <b>BU</b> | <b>GCA</b> | <b>CITY</b> | <b>STATE</b> | <b>JOB TITLE</b>            | <b>JOB TITLE CODE</b> | <b>FULL TIME/<br/>PART TIME</b> | <b>CAP</b> |
|------------|-----------|------------|-------------|--------------|-----------------------------|-----------------------|---------------------------------|------------|
| 2          | ND        | 324        | Alpharetta  | GA           | DT PROCG ASSC III (DPA III) | 0360                  | F                               | 3          |

**Consumer Markets (CN)**

| <b>FAR</b> | <b>BU</b> | <b>GCA</b> | <b>CITY</b> | <b>STATE</b> | <b>JOB TITLE</b>    | <b>JOB TITLE CODE</b> | <b>FULL TIME/<br/>PART TIME</b> | <b>CAP</b> |
|------------|-----------|------------|-------------|--------------|---------------------|-----------------------|---------------------------------|------------|
| 1          | CN        | 067        | Fairhaven   | MA           | Senior Office Clerk | 5008                  | F                               | <b>6</b>   |
| 1          | CN        | 134        | Pittsburgh  | PA           | Admin Clerk I       | 2917                  | F                               | <b>6</b>   |
| 2          | CN        | 411        | Lees Summit | MO           | Senior Office Clerk | 5008                  | F                               | <b>16</b>  |
| 2          | CN        | 522        | Dallas      | TX           | Senior Office Clerk | 5008                  | F                               | <b>4</b>   |
| 2          | CN        | 523        | El Paso     | TX           | Office Clerk        | 2404                  | F                               | <b>1</b>   |
| 2          | CN        | 523        | El Paso     | TX           | Senior Office Clerk | 5008                  | F                               | <b>7</b>   |

Corporate Affairs (CA)  
Appendix A 12-15-2009 VTP Offer

| FAR | BU | GCA | CITY       | STATE | JOB TITLE             | JOB TITLE CODE | FULL TIME/<br>PART TIME | CAP |
|-----|----|-----|------------|-------|-----------------------|----------------|-------------------------|-----|
| 1   | CA | 082 | Bedminster | NJ    | Special Reports Clerk | 3377           | F                       | 1   |

**Worldwide Customer Service (BK)  
Appendix A 12-15-2009 VTP Offer**

| <b>BU</b> | <b>GCA</b> | <b>CITY</b>       | <b>STATE</b> | <b>JOB TITLE</b>               | <b>JOB TITLE CODE</b> | <b>FULL TIME/<br/>PART TIME</b> | <b>CAP</b> |
|-----------|------------|-------------------|--------------|--------------------------------|-----------------------|---------------------------------|------------|
| BK        | 002        | Newington         | CT           | Communication Technician       | 0123                  | F                               | <b>2</b>   |
| BK        | 046        | Frederick         | MD           | Communication Technician       | 0123                  | F                               | <b>3</b>   |
| BK        | 046        | Frederick         | MD           | Senior Operation Clerk         | 0121                  | F                               | <b>1</b>   |
| BK        | 084        | Monmouth Junction | NJ           | Senior Operation Clerk         | 0121                  | F                               | <b>1</b>   |
| BK        | 104        | New York          | NY           | CSDG Assembler                 | 5220                  | F                               | <b>5</b>   |
| BK        | 104        | New York          | NY           | SOA                            | 4634                  | F                               | <b>1</b>   |
| BK        | 105        | White Plains      | NY           | Customer Service Support Agent | 5207                  | F                               | <b>1</b>   |
| BK        | 105        | White Plains      | NY           | Reports Clerk                  | 2983                  | F                               | <b>1</b>   |
| BK        | 423        | St. Louis         | MO           | Customer Service Support Agent | 5207                  | F                               | <b>10</b>  |
| BK        | 253        | Birmingham        | AL           | Reports Clerk                  | 2983                  | F                               | <b>1</b>   |
| BK        | 253        | Birmingham        | AL           | Teleconferencing Specialist    | 9993                  | F                               | <b>15</b>  |
| BK        | 423        | St. Louis         | MO           | Senior Operation Clerk         | 0121                  | F                               | <b>2</b>   |
| BK        | 503        | Richardson        | TX           | Senior Operation Clerk         | 0121                  | F                               | <b>1</b>   |
| BK        | 522        | Dallas            | TX           | Reports Clerk                  | 2983                  | F                               | <b>1</b>   |
| BK        | 522        | Dallas            | TX           | Senior Operation Clerk         | 0121                  | F                               | <b>1</b>   |
| BK        | 551        | Chicago           | IL           | Communication Technician       | 0123                  | F                               | <b>8</b>   |
| BK        | 625        | Plymouth          | MI           | Senior Operation Clerk         | 0121                  | F                               | <b>1</b>   |