



Diane Bradley  
Employee & Labor Relations  
Assistant Vice President  
Human Resources

November 4, 2009

Mr. Ralph V. Maly, Jr., Vice President  
Communications Workers of America  
501 Third Street NW  
2<sup>nd</sup> Floor  
Washington, DC 20001

Dear Ralph,

This is to advise you that Worldwide Customer Service will be offering a VTP on November 4, 2009. The attached file will list the titles, locations and cap information. This VTP information is preliminary and not all-inclusive.

Regards,

***Diane Bradley***

CC: L. J. Smith

Worldwide Customer Service (BK)  
Appendix A 11-4-2009 VTP Offer

<b>FAR</b>	<b>GCA</b>	<b>City</b>	<b>State(s)</b>	<b>Job Title Description</b>	<b>Job Title Code</b>	<b>Full time/ Part time</b>	<b>VTP Cap</b>
2	323	Atlanta	GA	Communication Technician	0123	FT	<b>2</b>
2	522	Dallas	TX	Communication Technician	0123	FT	<b>1</b>
2	503	Richardson	TX	Communication Technician	0123	FT	<b>1</b>
1	044	Linthicum	MD	Communication Technician	0123	FT	<b>2</b>
1	104	New York	NY	Communication Technician	0123	FT	<b>4</b>
1	105	White Plains	NY	Communication Technician	0123	FT	<b>2</b>
3	625	Plymouth	MI	Communication Technician	0123	FT	<b>2</b>
1	178	Richmond	VA	Communication Technician	0123	FT	<b>2</b>
2	423	St. Louis	MO	Communication Technician	0123	FT	<b>2</b>
4	825	Denver	CO	Communication Technician	0123	FT	<b>2</b>
1	083	Monmouth Junction	NJ	Customer Maintenance Technician	2050	FT	<b>1</b>
1	083	Monmouth Junction	NJ	Customer Switch Technician	2059	FT	<b>1</b>
1	083	Monmouth Junction	NJ	Communication Technician	0123	FT	<b>2</b>