

## **AT&T to Return 650 More Outsourced Jobs**

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AT&T announced this week that it will be bringing back from overseas nearly 650 Tier I DSL technical support jobs and locating them in Las Vegas and Reno, Nevada, later this year. The jobs are coming back to the United States as part of the agreement CWA reached with AT&T last fall to return the tech support work that had been contracted overseas.

It was the third announcement this year of the return of AT&T Tier I customer support jobs. In El Paso, Texas, a new center is now up and running with more than 400 CWA-represented workers, and another 400 are expected to be on the job at a new call center scheduled to open in Indianapolis, Indiana, this July.

Overall, more than 2,000 new jobs are expected to be created as a result of CWA's 2005 National Internet agreement with AT&T, reported Executive Vice President Jeff Rechenbach, who heads the Telecom Office.