


Labor Notification - Other Covered Charges (OCC)		Created: 10-17-08
Issue	Some legacy AT&T bargained retirees have been incorrectly charged for OCC coverage in 2008 due to 1) the retiree was charged for basic coverage in error, or 2) the retiree moved out of the Traditional Indemnity Plan, but continued to be charged for OCC buy-up coverage.	
Cause	An error in the system set-up/requirements	
Resolution	The system has been corrected. Refunds will be processed to all impacted retirees in November. Letters will mail 10-17 and 10-20.	
Affected Group(s)	The following group were impacted: <ul style="list-style-type: none"> • Legacy T – 154 retirees 	
Letter Sent/Attached	 H:\OCCRefund1.doc H:\OCCRefund2.doc OCCovercharge.doc	
Date Mailed	10-17-08 and 10-20-08	



AT&T Benefits Center
100 Half Day Road
P.O. Box 1474
Lincolnshire, IL 60069-1474

Oct. x, 2008

Re: Your Other Covered Charges (OCC) Benefit Pricing

You're receiving this letter because you are enrolled in the Other Covered Charges (OCC) Benefit. The option in which you are enrolled is provided to you at no cost. Due to a system error, you have been incorrectly charged for this coverage.

We have corrected the issue. Any contributions you made for OCC coverage will be credited (or refunded) to you on your November bill.

Note: Your AT&T benefits coverage(s) were **not** impacted by this issue.

What You Need to Do

*You do **not** need to take action.* This notice is for your information only.

For More Information

For AT&T benefits information you can access from home, log on to <http://access.att.com> and go to the Benefits section.

If you have questions, call the AT&T Benefits Center toll-free at **877-722-0020** (domestic) or **+1-847-883-0866** (international). AT&T Benefits Center Service Representatives are available between 7 a.m. and 7 p.m. Central time, Monday through Friday.

We apologize for any inconvenience this may have caused.

Sincerely,

AT&T Benefits Center

This document was written for easy readability. Therefore, it may contain generalizations and informal language, such as "AT&T employees," rather than precise legal terms. Also, this document only summarizes benefits, and individual situations may vary. For full details, including eligibility, you should consult the summary plan descriptions, summaries of material modifications or the official plan documents. In all cases, the official plan documents govern and are the final authority on the terms of the plans. AT&T reserves the right to terminate or amend any and all benefits plans, subject to applicable bargaining agreements. Participation is neither a contract nor a guarantee of future employment.



AT&T Benefits Center
100 Half Day Road
P.O. Box 1474
Lincolnshire, IL 60069-1474

Oct. x, 2008

Re: Your Other Covered Charges (OCC) Benefits

You're receiving this letter because you enrolled in the Other Covered Charges (OCC) plan upon retirement or upon commencement of Long-Term Disability benefits. The OCC benefits are available to you if you are enrolled in the Traditional Indemnity medical option. Our records indicate that you are not enrolled in the Traditional Indemnity medical option; therefore, your OCC benefits are not currently in effect. Due to a system error, **you have been incorrectly charged for OCC benefits** while you were not enrolled in the Traditional Indemnity medical option.

The issue has been corrected. Any payments you made for OCC coverage while you were not enrolled in the Traditional Indemnity medical option will be credited (if you are billed for other coverage) or refunded to you on your November bill.

If you choose to enroll in the Traditional Indemnity medical option at any time in the future, your OCC benefits will become available to you at that time and any corresponding contributions will be applied.

Note: Other AT&T benefits coverage(s) was **not** impacted by this error. Your 2009 Annual Enrollment material will correctly reflect the coverage(s) available to you for the upcoming plan year.

What You Need To Do

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The issue has been corrected. Any payments you made for OCC coverage while you were not enrolled in the Traditional Indemnity medical option will be refunded to you on your November pension annuity check.

If you choose to enroll in the Traditional Indemnity medical option at any time in the future, your OCC benefits will become available to you at that time and any corresponding contributions will be applied.

Note: Other AT&T benefits coverage(s) was **not** impacted by this error. Your 2009 Annual Enrollment material will correctly reflect the coverage(s) available to you for the upcoming plan year.

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