

January 10, 2005

To: All Local Presidents, SBC Bargaining Unit

From: Kristie Darling, CWA Representative

Subject: SBC Retiree Concession Service

Retirees should have received a third letter on enrolling in the SBC @ Home Telephone Program.

This letter notifies retirees that they **MUST** enroll by February 28, 2005, or they will be removed from concession service.

The number to call for enrollment is 1-888-786-6505. Or they may go to the web site which is: <http://sbcathome.sbc.com>

I have objected to the threat (and/or action if SBC follows through with canceling concession service).

In the meantime, please advise your retiree clubs of this possible problem and ask that they have retirees call to switch the service.

KD: mc

opeiu2/afl-cio

cc: Jeff Rechenbach, VP

Sal LaCause, AAVP

D-4 Staff

SBR's Bonnie Murphy