

AT&T Corp (Legacy T) Active Health Care Inquiry Information

Aetna (Medical Benefits) - Retirees Only

800-288-8742 (POS, traditional indemnity and HMO Plans)

800-282-5366 (Medicare Advantage)

800-238-6279 (Medicare Advantage - For medical services requiring precertification)

800-628-3323 (hearing-impaired)

800-556-1555 (NurseLine)

M-F: 7:00 a.m. – 7:00 p.m. Central Time

www.aetna.com

Blue Cross and Blue Shield of Georgia

800-268-3988

M-F: 8:30 a.m. - 6:30 p.m. Central Time

800-662-9023 (for medical services requiring precertification)

M-F: 8:00 a.m. - 5:00 p.m. Central Time

888-724-2583 (NurseLine)

The NurseLine is available 24 hours a day, seven days a week

www.bcbsga.com

Blue Cross and Blue Shield of Illinois

800-621-7336

M-F: 7:00 a.m. - 7:00 p.m. Central Time

800-662-9023 (for medical services requiring precertification)

M-F: 8:00 a.m. - 5:00 p.m. Central Time

800-299-0274 (NurseLine)

The NurseLine is available 24 hours a day, seven days a week

www.bcbsil.com/att

Consumers' Medical Resource

888-426-7435

www.consumersmedical.com

United Behavioral Health

866-705-9767

+1-877-449-6611 (international)

877-449-6811 (hearing-impaired)

M-F: 7:00 a.m. - 7:00 p.m. Central Time, except some holidays

www.liveandworkwell.com

CIGNA Dental

888-722-5505

M-F: 7:00 a.m. - 7:00 p.m. Central Time

www.mycigna.com

Communications Workers of America Local 4250
3055 Glenwood-Dyer Road, Lynwood, Illinois 60411
Elizabeth R. VanDerWoude, President (708) 757-4065 (Office)
evp4250@sbcglobal.net (E-Mail)
<http://www.cwalocal4250.org> (Website)

CVS Caremark

800-378-8851

800-231-4403 (hearing-impaired)

M-F: 7:00 a.m. - 11:00 p.m.; Saturday 7:00 a.m. - 5:00 p.m. Central Time, excluding some holidays

www.caremark.com

available 24 hours a day, 7 days a week

CWA Appointed AT&T Healthcare Coordinator

Kim Wilburn

614-868-2215

kwilburn@ems.att.com

Communications Workers of America Local 4250
3055 Glenwood-Dyer Road, Lynwood, Illinois 60411
Elizabeth R. VanDerWoude, President (708) 757-4065 (Office)
evp4250@sbcglobal.net (E-Mail)
<http://www.cwalocal4250.org> (Website)