


The following are untouched unedited job ads being used by Daksh of India, which was recently acquired by IBM. Many American companies are following IBM's lead and are buying and/or setting up joint ventures with Indian companies to make it easier to offshore jobs currently being performed in the United States. The ads were provided by CWA Local 3250 Atlanta, Georgia and can be viewed at <http://www.daksh.com>

**Lost Your Job
To Free Trade & Offshoring**

November 2, 2004 *Yet?* VOTE


TRAVEL RESERVATION SPECIALISTS:


**Book a promising career
with Daksh.**




Let your future take off to an exciting new destination. You'll be able to explore wonderful growth opportunities when you 'book' yourself a career at Daksh. You will be joining one of the leading BPO companies and can be proud to be in the forefront of an industry that NASSCOM predicts will grow to over \$20 billion in less than five years! Daksh already services the world's leading companies in telecom, banking and finance, hi-technology and insurance... and now in the travel and hospitality industry. So you'll be in touch with one of the world's biggest travel and hospitality organisations plus have the opportunity to absorb their global 'best practices'. As part of the 4,500 strong Team Daksh you will enjoy working in an environment that's charged with excitement, is stimulating, informal yet professional and full of performance incentives.

The kind of environment that will motivate you and bring out your best. Join a company that cares for your future and opens up new horizons. With your expertise in the travel and tourism business and Daksh's international work ethos, your career will take off in a promising direction. Upward.


Flights



Hotels


Cars

TRAVEL COUNSELLORS TC/09/03
You are a Graduate, preferably with a certified course in any Computer Reservation System and/or a Diploma in Travel & Tourism. You already have at least 6 months experience as a Counter Staff/ Reservation & Ticketing Agent. Naturally, you have excellent communication skills and are comfortable working with computers. You should be willing to work in shifts (after all you're working to global time!). You can look forward to excellent compensation and great perks.

**Walk in for an interview, 10 am - 5 pm
17th & 18th September, 2003.**
Venue **▲** Hotel Aroma, Sector 22 C, Chandigarh.

In case you can't make it to the walk-in interview, email your resume mentioning Job Code in subject line to talent.travel@daksh.com



4,500 EMPLOYEES

**4 SERVICE DELIVERY LOCATIONS
IN MUMBAI AND NEW DELHI (MCO)**

FOURTH: 500 CLIENTS

DOPC CERTIFIED

**WINNER OF POST AND
SULLIVAN MARKETING AWARD**

empowered for a global career

Here, we help you zoom into what's important to you.



At Daksh you will be able to focus on your career opportunities. One of the leading BPOs, Daksh is in the forefront of an industry that NASSCOM predicts will grow to over \$20 billion by 2008. Serving the world's best clients, you will have the opportunity to service their customers and absorb global 'best practices'. As part of Team Daksh you will receive intensive training that will help you develop multi-dimensionally. Join a company that cares for your future, and puts the navigator's tools in your hand. If you're committed to building your career and investing your time, Daksh is where you should be.

TECH SUPPORT SPECIALISTS* (Voice Based Process) TS/09/03 Bcom/MCom/CA Inter/ICWA Inter/BA /MA (Maths or Economic)/BSc/MSc (non medical)/BTech.

CUSTOMER CARE SPECIALISTS* (Voice Based Process) CS/09/03 Graduates/Post Graduates in any stream.

Excellent communication skills, working knowledge of computers, preferably a certification/Diploma in Computers, is a pre-requisite for all posts. Three years' full time Diploma holders (equivalent to Bachelor's Degree) may also apply. You should be willing to work in shifts. You will be offered excellent compensation and attractive perks.

Walk in for an interview, 10 am - 5 pm 2nd & 3rd September, 2003.
Venue: ▲ Hotel Aroma, Sector 22 C, Chandigarh.

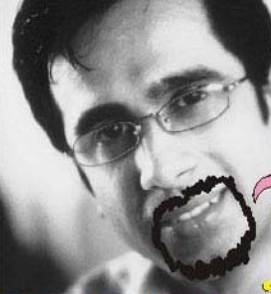
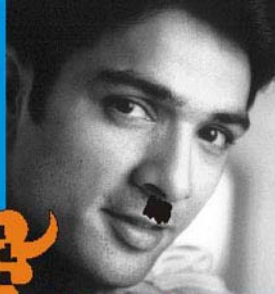
In case you can't make it to the walk-in interview, email your resume to talent_chd@daksh.com. Those who have applied in the last 4 months need not apply.

- 4,300 EMPLOYEES
- 4 SERVICE DELIVERY LOCATIONS IN MUMBAI AND NEW DELHI (NCR)
- FORTUNE 500 CLIENTS
- COPC CERTIFIED
- WINNER OF FROST AND SULLIVAN MARKETING AWARD



empowered for a global career

not to service the world's leading eRetailer
 You can work full time, part time or even flexi time



sign up so fast if you've studied the language for 3 years

let out a web based process

"Bei uns ist es ein kleines Deutschland. wir sprechen, lesen und hören nur Deutsch."

"C'est la petite France chez nous."

can you read, write and creatively comprehend German or French?

If you're passionate about German or French expressions, travel to Daksh.

you'll build a gatto/bon career!

Walk in for an interview, 10 am - 5 pm 9th & 11th October, 2003. Venue: ▲ Essex Farms, 4 Aurobindo Marg (near IIT flyover), New Delhi. **10th October, 2003. Venue:** ▲ Daksh eServices Pvt. Ltd., 444, Udyog Vihar, Phase V, Gurgaon.

In case you can't make it to the interview, email your resume to foreignlanguage@daksh.com



empowered for a global career

Here,
we put you
in control
of your
future.

Those who have applied in the last 4 months need not apply.

You can
navigate
your
career in
any direction.

Those who have applied in the last 4 months need not apply.

At Daksh you will have all the keys and tools to format a career with solid foundations. One of the leading BPOs, Daksh is in the forefront of an industry that NASSCOM predicts will grow to over \$20 billion by 2008. Serving the world's best clients, you will have the opportunity to service their customers and absorb global best practices. As part of Team Daksh you will receive intensive training that will help you develop multi-dimensionally. Join a company that cares for your future, and puts the 'control' button in your hand. If you're committed to investing your time and building your career, Daksh is where you should be.

All candidates must have excellent command over both written and spoken English, be computer savvy, have 0-3 years' experience preferably in a Contact Centre and be willing to work in shifts.

Opportunities are available in New Delhi (NCR) & Mumbai. CCS interested in being based in New Delhi (NCR), email your resume to talentsearch@daksh.com

CUSTOMER CARE SPECIALISTS (Voice Based Process) CS/19/103
Graduates/Post Graduates in any stream. Previous experience in customer service/telesales would be an advantage.

Excellent communication skills, working knowledge of computers, preferably a certification/Diploma in Computers, are pre-requisites for all posts. Three years' full time Diploma holders (equivalent to Bachelor's Degree) may also apply. Age no bar if you're willing to work in shifts. You will be offered excellent compensation and attractive perks.

Walk in for an interview, 9 am - 5 pm
6th, 7th & 8th October, 2003.

Venue: ▲ Daksh eServices Pvt. Ltd., Magnus Towers, 5th Flr., Mindspace, Link Road, Malad (W), Mumbai.

7th & 8th October, 2003.

Venue: ▲ Ramee Guestline Hotel, Opposite Dadar (E) Station, Mumbai.

In case you can't make it to the walk-in interview, email your resume to ccmumbai@daksh.com

daksh

empowered for a global career

4,800 EMPLOYEES
4 SERVICE DELIVERY LOCATIONS
IN MUMBAI AND NEW DELHI (NCR)

FORTUNE 500 CLIENTS

WINNER OF MULTIPLE
INDUSTRY AWARDS

At Daksh you will hold the wheel in your hand so you can steer your career in the direction you want. One of the leading BPOs, Daksh is in the forefront of an industry that NASSCOM predicts will grow upto \$24 billion by 2008. Serving the world's best clients, you will have the opportunity to service their customers and absorb global best practices. As part of Team Daksh you will receive intensive training that will help you develop multi-dimensionally. Join a company that cares for your future, and puts the navigator's tools in your hand. If you're committed to building your career and investing your time, Daksh is where you should be.

Opportunities are available in New Delhi (NCR) & Mumbai. CCS interested in being based in New Delhi (NCR), email your resume to talentsearch@daksh.com

CUSTOMER CARE SPECIALISTS (Voice Based Process)
Graduates/Post Graduates in any stream. Previous experience in customer service/telesales would be an advantage.

Excellent communication skills, working knowledge of computers, preferably a certification/Diploma in Computers, are pre-requisites for all posts. Three years' full time Diploma holders (equivalent to Bachelor's Degree) may also apply. Age no bar if you're willing to work in shifts. You will be offered excellent compensation and attractive perks.

Walk in for an interview, 10 am - 5 pm
13th, 14th & 15th October, 2003.

Venue: ▲ Jain Subkrudh, 1st Flr., Siddahal Kasturi Park, New Link Road, Malad (W), Mumbai.

In case you can't make it to the walk-in interview, email your resume to ccmumbai@daksh.com

daksh

empowered for a global career

4,800 EMPLOYEES
5 SERVICE DELIVERY LOCATIONS
IN MUMBAI AND NEW DELHI (NCR)

FORTUNE 500 CLIENTS

WINNER OF MULTIPLE
INDUSTRY AWARDS